HBEP New Volunteer Orientation

Educate marine, preserve visitors

GET STARTED
Learn about the Hanauma Bay Education Program and the volunteer opportunities we offer.

ORIENTATION
Learn about volunteer expectations and program policies to see if we're a good fit for you.

PRACTICE
Perform brief online activities that will help you to be better prepared for in-person volunteer training.

APPLY
Move on to the next step in becoming an HBEP Volunteer and attending in-person trainings.

Learn How >
WHO WE ARE

The award-winning Hanauma Bay Education Program is administered by the University of Hawaii Sea Grant College Program. Approximately 800,000 annual visitors to Hanauma Bay are educated on the value of marine resources and reef etiquette. A strong team of volunteer docents makes this significant educational accomplishment possible. The Hanauma Bay Education Program also educates visiting schools and hosts marine and conservation-related evening presentations for the public.

The University of Hawai‘i Sea Grant College Program (Hawai‘i Sea Grant) Hanauma Bay Education Program was created in order to educate the public about Hawai‘i’s marine environment, thereby enhancing appreciation and promoting understanding and stewardship of Hanauma Bay. This ties into Hawai‘i Sea Grant’s mission, which is to promote the understanding of marine and coastal resources in the state, region, and nation through research, extension, education and communications efforts.

The Hanauma Bay Volunteer Program (HBVP) is one of the oldest volunteer programs in Hawaii. Before the HBVP was formed in 1990, a small group of dedicated community members saw the need to educate the millions of visitors to the bay, which became a
Marine Life Conservation District in 1967. Every day they would set up a table at the beach and educate visitors about the fragile ocean ecosystem, identification of marine animals, and how to become ocean stewards. Their dedication sparked the need to develop both an Education Program and a Volunteer Program at Hanauma Bay.

Since 1990, the HBVP has grown to more than 100 volunteers that donate roughly 12,000 hours of their time to the program each year. Our volunteers, also known as Interpretive Guides, still educate visitors at the beach (some of those volunteers being from the original group of community members), but we have also added a Visitor’s Center and a Theater where we further educate our visitors. There are a variety of volunteer opportunities at the bay for all ages.

**WHAT WE DO**

**Volunteer opportunities**

- **Interpretive Guide:**
  - Interpretive Guides work 4-hour shifts at least once per week and rotate between the three volunteer stations. The shifts include 2 hours at the beach desk, 1 hour in the Visitor’s Center, and 1 hour in the Theater. Volunteers staffing these areas make an effort to reach each visitor to ensure that they are informed of the mandatory orientation video and proper reef etiquette, park rules, and regulations and also answer general questions about the park and marine life identification.

- **E Mālama Hanauma Youth Steward:**
• **Youth Steward Volunteers** are high school students who learn how to become stewards of Hanauma Bay by taking ownership of areas of the park. Youth Stewards may also help Interpretive Guides at the volunteer stations. Learn more.

- **Ho'okipa Cart Helper:**
  - These volunteers are stationed near the entrance to the Visitor's Center where visitors line-up to the admission ticket windows. They answer questions visitors may have about the park and admission procedures and introduce them to the environment they will be exploring with the aid of specimens, books, or other educational materials.

- **School Program Docent:**
  - School Program Docents aid the Education Staff when school groups or other permitted groups visit the Bay. A docent may help with natural history tours, 30-minute group orientations, and any other educational activities that the Education Staff run.
GET ORIENTED

Let's see if the Hanauma Bay Education Program's volunteer position is a good fit for you. Please complete the items below to get better acquainted with Hanauma Bay and the responsibilities of every HBEP volunteer.

You will begin with a Pre-Tutorial Survey to see what you may already know about the park and our program. Then you will be given some learning materials and prompts to assess your knowledge and ultimately help you decide if you would like to continue with our in-person training sessions.

We appreciate your taking the time to participate and learn more about our program.

Take the Pre-Tutorial Survey

HBEP POLICIES & PROCEDURES

Your first task is to read through the Hanauma Bay Education Program's Policies and Procedures that are provided in the HBEP Volunteer Handbook. Read carefully as the information described here will assist you with this orientation. Click on the document icon to the right for a PDF version.
THEATER INTRODUCTION SPEECH

During your time in the theater, you will eventually be speaking in front of crowds of up to 125 people. The theater introduction speech provides visitors with important information not included in the orientation film, which will help to make their visit both enjoyable and safe. Click on the document icon to the right for sample scripts and helpful tips to prepare you for when you will be asked to recite this introduction.

The main points to include in your Theater Introduction Speech are:

- No smoking or alcohol allowed in the park.
- Nothing for sale at the beach level, but visitors may bring food and drinks to the beach with them.
- Snorkel/locker rental is available at the beach.
- Restrooms, showers, and water fountains available at the beach.
- Snack bar and gift shop are in the upper park only.
- Beach re-entry hand stamp available outside the theater.
- Repeat Visitor's List only available in theater and is good for one year.

FACILITY TOUR OF HANAUMA BAY

Take a tour of Hanauma Bay to explore the layout of the park and discover the helpful amenities that are provided throughout. Click the buttons below to tour the facility from top to bottom and to learn important general park information. Lastly, play the slideshow below for a map of the park.

Take a Tour of Hanauma Bay
Hanauma Bay Park Map

Let’s take a quick tour of the park layout, facilities, and amenities that are provided. Press play to continue. You may pause or replay this tour as many times as you need.

_E hele aku...let’s go!_
PRACTICE MAKES PERFECT

Now that you're armed with information about our program, volunteer expectations, and what we do at Hanauma Bay, let's put into practice what you've learned. In this section, you will be responding to prompts via Flipgrid, a video discussion platform that allows you to practice and also helps us see and hear from each of you. We hope this tool will foster a fun and supportive social learning environment. Your computer or smart device will need to have audio and/or camera capabilities to record your responses.

Access the class grid using the QR code below with your smart device, or by clicking the drop-down menu in the Flipgrid box below. To add your video response to a topic, start by clicking the green plus (+) button. If you're camera-shy, experiment with the emojis and image filters when recording yourself or flip your camera to film something else while you talk. Check out these links for helpful Flipgrid tips:

- Getting Started
- Camera Shy? Tips for all
- Flipgrid Netiquette

There are five different prompts for you to review and respond to. Try to apply what you learned in the previous section to your responses and feedback. Keep it simple but
also informative - don’t overthink it. We encourage you to offer feedback and interact with your fellow classmates through video or text comments. Have fun!

*Your video recordings will only be used for the purposes of this exercise and will be deleted once the orientation has been completed.
Once you've completed your Flipgrid tasks and contributed feedback at least once for each prompt, please take this Post-Test Evaluation to re-cap your orientation.
Now that you've completed the online orientation, we hope you're excited to take it to the next level! Submit your name and contact information to receive a volunteer application form via email. Once you complete and return your application, we will contact you shortly to set up an interview at Hanauma Bay.

We hope this online orientation has increased your knowledge of the volunteer position and motivates you to take the next step on your journey to become a capable HBEP volunteer!
Do you enjoy learning? Are you interested in the natural world? Are you curious about environmental science, research, and management in Hawai‘i?

Here you will find additional resources created by the Hanauma Bay Education Program that may be of interest to you. These resources are not required to complete your online volunteer orientation or to apply, but to help you further explore other aspects of our program and the researchers specialists that we work with to bring science and conservation to the community.

Start by checking out the Hanauma Bay Education Program's website.

Next, explore our Hanauma Talks YouTube channel where you will find educational podcasts, marine life compilation videos, past live stream recordings of our weekly Outreach Lecture Series, and short follow-up videos of the guest speakers who participate with us.